



United Association of Serbia for Quality - UASQ,
str. Kneza Milosa 9/I, Belgrade, Serbia

**INTERNATIONAL CONVENTION ON QUALITY
UASQ – 2014**

**WITH THE MOTTO
QUALITY FOR EUROPEAN AND WORLD INTEGRATIONS**

DETAILED PROGRAMME

**2nd – 5th June 2014,
Belgrade, Serbia**

INVITATION AND ACKNOWLEDGMENT

It is our pleasure and honor to invite you to participate in the 11th International Convention on Quality – UASQ 2014. We look forward to sharing the experience and knowledge of all Convention participants in regard to the main issues that QM is facing today and will face tomorrow. The Convention will examine the most important topics occurring today's QM, with an eye to connecting this management more closely to decision makers and their strategic issue. The focus will be on how quality managers can lead in preventing waste, reducing expenses, increasing savings and influencing the bottom line, all by using familiar and cutting-edge quality methodology.

The UASQ (United Association of Serbia for Quality), Belgrade, wishes to thank all the organizations and companies for their kind contributions and support in organizing the 11th International Convention on Quality – UASQ 2014. This traditionally UASQ ICQ will be held in June, between 02nd June – 05th June 2014 in Belgrade, Serbia.

International Honorary Committee:

Prof. Dr. Emilia Assenova, Prof. Dr. Sorin Toma, Prof. Dr. Eugen Irimia, Prof. Dr. Mara Kandeva

National Honorary Committee:

Natalija Jovicic Zaric, M.Sc. Vida Zivkovic, Prof. Dr. M. Nedeljkovic, Prof. Dr. R. Mitrovic, Prof. Dr. M. Milovancevic, Prof. Dr. A. Sedmak, Prof. Dr. V. Lucanin, Prof. Dr. B. Babic, .

Prof. Dr. Vidosav D. MAJSTOROVIC, President of UASQ

May 2014. Year, Belgrade, Serbia.

The 11th International Convention on Quality – UASQ 2014

CHAIRS CONFERENCES OF INTERNATIONAL UASQ CONVENTION 2014

The UASQ wishes to thank all the colleagues as eminent international and national experts for their kind contribution and support in organizing the Conferences of Convention as Chairs.

Prof. Dr. Vidosav MAJSTOROVIC, Prof. Dr. Valentina MARINKOVIC, Prof. Dr. Vojislav STOILJKOVIC, Prof. dr Snezana PEJCIC-TARLE, Dr. Tanja VODNIK, Prof. Dr. Ljiljana VUJOTIC, Mr. Dragan COCKALO, Prof. Dr. Gordana USCEBRKA, Dr. Tatjana SIBALIJA, Mr. Zoran PENDIC, Doc. Dr. Vladan RADLOVACKI, Mališa CUMIC, Mr. Dragoljub SEVIC, Doc. Dr. Dragan ZIKIC, Mr. Vida ZIVKOVIC, Prof. Dr. Loannis ANGELLI, Slavka BACKOVIC-JEREMIC, Doc. Dr. Carisa BESIĆ, Mr. Srdjan BOGETIC, Aleksandar BREDAN, Prof. Dr. Svetlana IGNJATOVIC, Prof. Dr. Bata KAMBEROVIC, Dr. Dusan KOSTOSKI, Mr. Nikola DOKMANOVIC, Prof. Dr. Branislav DONFRID, Bosko DIMITRIJEVIC, Lucija DUJOVIC, Mr. ph spec. Jovanka FRANETA, Prof. Dr. Dejan DORDEVIC, Mr. Jugoslav DORĐEVIC, Vladimir GAVRILOVIĆ, Prof. Dr. Danilo GOLIJANIN, Miroslav TUFEGDZIC, Dr. Branislav JAKIĆ, Dr. Milena JOVAŠEVIĆ -STOJANOVIC, Mr. Natalija JOVICIC-ZARIC, Prof. Dr. Miroslav KILIBARDA, Mr. ph Vukica KOCIC-PESIC, Prof. Dr. Marko KONTIC, Dr. Dejan KRNJAJIC, Mr. Miodrag KULJANIN, Prof. Dr. Milenko HELETA, Dusan LAZIC, Boris LASTRO, Milovan LUKOVIC, Prof. Dr. Nada MAJKIC-SINGH, , Prof. Dr. Radivoje MITROVIC, Mr. Vidoje MORACANIN, Prof. Dr. Angelina NIKODIJEVIC-LATINOVIC, Prof. Dr. Ljiljana Tasic, Prof. Dr. Zvonko SAJFERT, Dr. Isacc SHEPS, Dr. Branislav SLADIC, Svetomir SIMONOVIC, Prof. Dr. Mirko SOKOVIC, Slobodan SOTIROV, Prof. Dr. Dragutin STANIVUKOVIC, Aleksandra STEFANOVIĆ, Dragana STEVOVIC, Mr ph spec. Gordana PEJOVIC, Dr. Predrag POPOVIC, Prof. Dr. Dragiša RANDJIC, Marija PETROVIC

UASQ QUALITY LEADERS 2014

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ORGANIZING COMMITTEE

Gordana DOJČINOVIĆ, JUSK, Beograd / Menadžer finansija - Jelena MAČUŽIĆ / Menadžer Konferencija - Todor ANĐELOVIĆ, JP Putevi Srbije, Bgd – Vladimir GAVRILOVIĆ, Naftagas, Novi Sad – Farmalogist, Bgd – Danijela RADMANOVIĆ - Predrag POPOVIĆ, Institut Vinča, Bgd – Danka KUZMANOVIĆ, Kompanija "Sloboda", Čačak - Dragan MATIĆ, Intermehanika, Smederevo – Biljana OLUJIĆ, Hemofarm, Vršac - Mr Marko RADOVIĆ, KRUŠIK, Valjevo – Natalija JOVIČIĆ-ZARIĆ, ATS, Bgd – Dr Tatjana VODNIK, Bgd - Goran UŠENDIĆ, Gemont, Bgd – Sanja JOVIĆ, Apoteka Beograd – Boris LAŠTRO, Direkcija za mere i dragocene metale – Maša MIRKOVIĆ – Evropa Lek Pharma, Beograd,– Slobodan VULETIĆ, Calsberg, Čelarevo – Miodrag KULJANIN, Ministarstvo odbrane, Beograd – Tatjana ŠIBALIJA, Beograd – Dejan ĐORĐEVIĆ, Tehnički fakultet, Zrenjanin - Elektrokosmet, Belgrade – Suzana DAKOVIC - Beogradska poslovna skola – Srdjan BOGETIĆ - Agencija za lekove, Belgrade – Olga SAVKOVIĆ - Veterinarski specijalistički institut, Kraljevo – Aleksandar ZARKOVIC - Institut Torlak, Belgrade – Stana BEKCIC - Obrenovac – Ivan Velikinac - Pharmaswiss d.o.o., Belgrade – Violeta FLORA VASIC.

Organized by

The United Association of Serbia for Quality (UASQ), Belgrade, Serbia.

CONVENTION INFORMATION

Date: 02nd June – 05th June 2014

Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade / Hall CeNT (first floor), Hall 211 (second floor)

Official languages: English and Serbian.

For further information please visit web-site: www.jusk.org

E - mail: jusk@EUnet.rs

IMPORTANT DATES

Early Registration:	Before May 15 th , 2014.
Late Registration:	After May 31 th , 2014.
Welcome Cocktail:	June 3 rd , 2014.
Opening Session:	June 3 rd , 2014.
Opening Cocktail:	June 3 rd , 2014.
Closing Plenary Sesija:	June 5 th , 2014.
Farewell Cocktail:	June 5 th , 2014.

CONVENTION (Registration Office)

Prof. Dr. Vidosav MAJSTOROVIC

Address: UASQ, Kneza Milosa 9, 11000 Belgrade, SERBIA

Tel/Fax: +381 (0) 11 32 36 266

Mobile phone: +381 (0) 064 11 355 93 **or** +381 (0) 64 11 355 97

The 11th ICQ 2014 CONFERENCE PLAN, Belgrade, Serbia

Date: 2nd June, 2014 / Monday

Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade

**Registration: 17:00 – 18:00 - Registration desk, Hall CeNT (first floor), in Mechanical Engineering Faculty,
str. Kraljice Marije 16, Belgrade, SERBIA**

The 11th ICQ 2014 CONFERENCE PLAN, Belgrade, Serbia

Date: 3 rd June, 2014 / Tuesday	Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade
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Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
10:00 - 11:00	<u>Session 1:</u> The Opening Ceremony and Plenary Presentation
11:00 - 11:30	Welcome Cocktails - Club CeNT (first floor)
11:30 - 13:30	<u>Session 2:</u> Opening Plenary Session - Advanced Quality Approaches - 10 th International UASQ Congress "BUSSINES EXCELLENCE"
13:30 - 14:00	Coffee Break
14:00 - 15:30	<u>Session 3:</u> 12 th Conference of UASQ Science-Technical Committee (STC) FOR QUALITY improvement in agriculture and veterinary medicine – ISO 22000 standards and QI in agriculture and veterinary

Time	Hall CeNT (first floor)
14:00 - 15:30	<u>Session 4:</u> 8 th Conference of UASQ STC for Quality Managers - Leadership and Leaders in the QM (IMS) 9 th Conference of UASQ STC for Quality Improvement in Military Industry – QI in MI

The 11th ICQ 2014 CONFERENCE PLAN, Belgrade, Serbia

Date: 4 th June, 2014 / Wednesday	Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade
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Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
09:00 - 10:30	<u>Session 5:</u> 6 th Special Conference - National Accreditation System - State of the Art 5 th Special Conference - National Metrology System - State of the Art
10:30 - 11:00	Coffee Break
11:00 - 12:30	<u>Session 6:</u> 6 th Special Conference - National Accreditation System - State of the Art 5 th Special Conference - National Metrology System - State of the Art
12:30 - 13:00	Coffee Break
13:00 - 15:30	<u>Session 7:</u> 10 th Annual Conference of the STC for accredited laboratories - Development and implementation of QM in accredited laboratories

Time	Hall CeNT (first floor)
09:00 - 10:30	<u>Session 8:</u> 41 th Annual UASQ Conference - Towards Integrated Management Systems – with six Special Conferences 11 th Special Conference - European Directives - applications in Serbia
10:30 - 11:00	Coffee Break
11:00 - 12:30	<u>Session 9:</u> 7 th Special Conference - Developing BE and concurrency of domestic enterprises
12:30 - 13:00	Coffee Break
13:00 - 14:30	<u>Session 10:</u> 10 th Special Conference - QM levels of certified organizations 10 th Special Conference - Process modeling for integrated management systems

The 11th ICQ 2014 CONFERENCE PLAN, Belgrade, Serbia

Date: 5 th June, 2014 / Thursday	Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade
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Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall CeNT (first floor)
09:00 - 10:30	Session 11: 28th Annual Conference UASQ STC of Pharmacy - Quality in Pharmacy - yesterday, today, forever
10:30 - 11:00	Coffee Break
11:00 - 13:00	Session 12: 28th Annual Conference UASQ STC of Pharmacy - Quality in Pharmacy - yesterday, today, forever
13:00	Farewell Cocktails in Club CeNT (first floor)

REMARK:

The 10th Annual Conference UASQ STC for quality improvement in health care (medical / dental) - QM models in health care will be held:

1. Quality management in health, 3rd June 2014, The City Hospital, Amphitheatre of the Department of Surgery, Belgrade, Dimitrija Tucovica 161;
2. Hemorrhagic stroke, treatment recommendations - Within the Ministry of Health National Programme for Prevention and Control of cerebrovascular disease, 4th June 2014, KCS amphitheater of the Department of Neurosurgery, Belgrade, Koste Todorovica 4;
3. Brain Tumor, 5th June 2014, KCS amphitheater of the Department of Neurosurgery, Belgrade, Koste Todorovica 4;
4. Improving the efficiency and effectiveness of the Commission's work to improve the quality of health care facilities, 12th June and 13th June 2014, KCS amphitheater of the Department of Neurosurgery, Belgrade, Koste Todorovica 4;

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia

Date: 3rd June, 2014 / Tuesday

Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade

Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
10:00 - 11:00	<p><u>Session 1: The Opening Ceremony and Plenary Presentation</u></p> <p>Ceremonija otvaranja i Planarna prezentacija</p> <ul style="list-style-type: none">• Welcome and Opening addresses• Awards• <u>Opening Plenary Presentation:</u> <p>ADVANCED QUALITY MANAGEMENT MODEL ISO 9001:2015 –CHALLENGES AND OPPORTUNITIES, (NAPREDNI MENADŽMENT KVALITETA MODELA ISO 9001:2015 – IZAZOVI I MOGUĆNOSTI),</p> <p><u>Prof. Dr. Vidosav Majstorovic</u>, Mechanical Engineering Faculty;</p> <p><u>Prof. Dr. Valentina Marinkovic</u>, Faculty of Pharmacy;</p> <p><u>Prof. Dr. Tatjana Sibalija</u>, Faculty of Information Technology;</p> <p><u>Slavenko Stojadinovic</u>, Mechanical Engineering Faculty;</p> <p><u>Jelena Macuzic</u>, Mechanical Engineering Faculty; Belgrade, SERBIA.</p>
11:00 - 11:30	<p>Welcome Cocktails - Club CeNT (first floor)</p>

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia**Date:** 3rd June, 2014 / Tuesday**Place:** Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade**Registration:** 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
11:30 - 13:30	<p><u>Session 2: Opening Plenary Session - Advanced Quality Approaches - 10th International UASQ Congress" BUSSINES EXCELLENCE"</u></p> <p>10. Međunarodni JUSK kongres "POSLOVNA IZVRSNOST"</p> <p><u>Chairmen Session:</u></p> <p>Prof. Dr. Vidosav Majstorovic, Mechanical Engineering Faculty, Belgrade University, SERBIA;</p> <p>Prof. Dr. Emilia Assenova, Technical University, Sofia, BULGARIA;</p> <p>Prof. Dr. Sorin Toma, University of Bucharest, Faculty of Administration and Business, Bucharest, ROMANIA.</p> <p>Prof. Dr. Tatjana Sibalija, Faculty of Information Technologies, Belgrade, SERBIA.</p> <p>Prof. Dr. Vesna Spasojevic, Mechanical Engineering Faculty, Belgrade University, SERBIA;</p> <p>Prof. Dr. Mara Kandeva, Technical University, Sofia, BULGARIA;</p> <p>Prof. Dr. Eugen Irimia, School of Trades, Bucharest, ROMANIA.</p> <p><u>Keynote Speakers:</u></p> <ol style="list-style-type: none">TRIBOLOGY ENHANCEMENT OF LUBRICANT QUALITY AND SAFETY, (TRIBOLOGIJA UNAPREĐENJA KVALITETA I BEZBEDNOSTI MAZIVA), M. Kandeva, A. Vencl, V. Majstorovic, E. AssenovaQUALITY MANAGEMENT AND EXCELLENCE, (UPRAVLJANJE KVALitetom i IZVRSNOŠĆU), Prof. Dr. Sorin Toma,KAIZEN IN SERBIA: ENERGOPET CASE STUDY, (KAIZEN U SRBIJI: ISTRAŽIVANJE U ENERGOPET-U), Jeftović Filip, Tatjana Sibalija,LEAN SIX SIGMA CONCEPT APPLICATION IN BOMBARDIER INC. CHAIN, (PRIMENA LEAN ŠEST SIGMA KONCEPTA NA BOMBARDIER INC. LANAC), Spasojevic Brkic V., Tomic B., Veljkovic Z.,QUALITY IN ENGINEERING EDUCATION, (KVALitet u inženjerskom obrazovanju), Prof. Dr. Mara Kandeva,QM AND FOOD SAFETY, (MK i BEZBEDNOST HRANE), Prof. Dr. Eugen Irimia,INTEGRATED MANAGEMENT SYSTEM MODELS, (INTEGRISANI MENADŽMENT SYSTEM MODEL), Velimir R. Komadinic, Vidosav D. Majstorovic,

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia**Date:** 3rd June, 2014 / Tuesday**Place:** Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade**Registration:** 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
14:00 - 15:30	<p><u>Session 3:</u> 12th Conference of UASQ Science-Technical Committee (STC) FOR QUALITY improvement in agriculture and veterinary medicine – ISO 22000 standards and QI in agriculture and veterinary</p> <p>12. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u poljoprivredi i veterinarskoj medicine – Standardi ISO 22000 i unapređenje kvaliteta u poljoprivredi i veterini</p> <p><u>Chairmen Session:</u></p> <p>Gordana Uscebrka, Faculty of Agriculture, Novi Sad, SERBIA;</p> <p>Dragan Zikic, Faculty of Agriculture, Novi Sad, SERBIA;</p> <p>Nadezda Prica, Institute of Veterinary Medicine, Novi Sad, SERBIA;</p> <p>Lidija Kanacki, Institute of Agricultural Economics, Belgrade, SERBIA;</p> <p>Dragoljub Sevic, Faculty of Agriculture, Novi Sad, SERBIA;</p> <p class="list-item-l1">1. IMPLEMENTATION OF STANDARDS AND QUALITY SYSTEMS IN AGRICULTURE AND FOOD PRODUCTION AND ENVIRONMENT PROTECTION, (IMPLEMENTACIJA STANDARDA I SISTEMA KVALITETA U POLJOPRIVREDNO-PREHRAMBENOJ PROIZVODNJI I ZAŠTITA ŽIVOTNE SREDINE), Gordana Uscebrka, Dragan Zikic, Slobodan Stojanovic, Zdenko Kanacki,</p> <p class="list-item-l1">2. THE CONCEPT OF UNCERTAINTY OF MEASUREMENT RESULTS IN CHEMISTRY LAB, (KONCEPT MERNE NESIGURNOSTI REZULTATA U HEMIJSKIM LABORATORIJAMA), Nadezda Prica, Sara Savic, Vaso Vidic,</p> <p class="list-item-l1">3. THE IMPORTANCE OF INFORMATION RECEIVED FROM MANAGEMENT, (ZNAČAJ INFORMACIJA DOBIJENIH PREISPITIVANJEM OD STRANE RUKOVODSTVA), Lidija Kanacki, Zdenko Kanacki, Slobodan Stojanovic,</p> <p class="list-item-l1">4. IMPROVEMENT OF ORGANIZATION IN COLD STORAGE FACILITIES, (UNAPREĐENJE ORGANIZACIJE SKLADIŠTENJA U HLADNJAČAMA), Dragoljub Sevic, Stevan Milisavljevic, Aleksandar Maric,</p> <p class="list-item-l1">5. GMP+ IN ANIMAL FEED TRANSPORT, (GMP+ U TRANSPORTU HRANE ZA ŽIVOTINJE), Dragan Zikic, Vesna Jovanovic, Dragoljub Sevic, Gordana Uscebrka.</p>

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Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall CeNT (first floor)
14:00 - 15:30	<p><u>Session 4:</u> 9th Conference of UASQ STC for Quality Improvement in Military Industry – QI in MI 9. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u vojnoj industriji – Unapređenje kvaliteta u vojnoj industriji 8th Conference of UASQ STC for Quality Managers - Leadership and Leaders in the QM (IMS) 8. Godišnja konferencija JUSK NTK za Menadžere kvaliteta – Liderstvo i lideri u QM-u (IMS-u)</p> <p>Chairmen Session:</p> <p>Prof.Dr. Branislav Jakic, Faculty of Applied Management, Economics and Finance, Belgrade, SERBIA; Prof. Dr. Vidosav Majstorovic, Mechanical Engineering Faculty, Belgrade University, SERBIA; Dr .Ivica B. Marjanovic, Ministry of Defence of the Republic of Serbia, Belgrade, SERBIA; Dr. Natasa Gojgic, High School Technical studies, Cacak, SERBIA Prof.Dr Jugoslav Radulovic, Faculty of Applied Management, Economics and Finance, Belgrade, SERBIA; Malisa Cumic, California Consulting, Uzice, SERBIA; Mr. Vladimir Gavrilovic, MBA, Belgrade, SERBIA; Tijana Gavrilovic, Environmental analyst, Belgrade, SERBIA;</p> <p class="list-item-l1">1. CUSTOMER SATISFACTION HIGHER EDUCATION-ADMINISTRATION OF SRPS ISO 10001:2007, (ZADOVOLJSTVO KORISNIKA USLUGE VISOKOG OBRAZOVANJA - PRIMENA STANDARDA SRPS ISO 10001:2007), Prof.Dr. Branislav Jakic, MA Tatjana Janovac, Prof. Dr. Miodrag Brzakovic,</p> <p class="list-item-l1">2. PT SCHEME FOR THE TESTING OF METAL - ISO/IEC 17043:2010 PROJECT FOR KOMIM, (PT ŠEMA ZA ISPITIVANJE METALA – PROJEKAT ISO/IEC 17043:2010 ZA KOMIM), Prof. Dr. Vidosav Majstorovic, Jasmina Milosavljevic, Jelena Macuzic,</p> <p class="list-item-l1">3. LEADERSHIP ROLE IN THE MANAGEMENT AND MOTIVATION OF THE EMPLOYEES IN THE ORGANIZATION FOR PRODUCTION, REPAIR AND MODERNIZATION OF ARMAMENT AND MILITARY EQUIPMENT, (ZNAČAJ POZNAVANJA STANDARDA U PROCESU MODERNIZACIJE NAORUŽANJA I VOJNE OPREME), Dr. Ivica B. Marjanovic, Sc. Tomislav A. Djordjevic, Predrag Veljovic,</p>

4. DESIGN MANAGEMENT SYSTEM IN VIEW OF FORMING MISSION, VISION AND DEVELOPEMENT STRATEGY IN THE DEFENCE INDUSTRY AND REPAIR BUREAU MINISTRY OF DEFENCE AND SERBIAN ARMY, ([PROJEKTOVANJE SISTEMA UPRAVLJANJA SA ASPEKTA OBLIKOVANJA MISIJE, VIZIJE I RAZVOJNE STRATEGIJE U ODBRAMBENIM INDUSTRIJAMA I REMONTNIM ZAVODIMA MO I VOJSKE SRBIJE](#)), Dr. Ivica B. Marjanovic, Dragan Jovic, Stanisa Todorov, Janko Todorov, Predrag Veljkovic,
5. APPRLICATION OF CASE TOOLS FOR QUALITY PROCESS CONTROL MODELING IN THE DEVELOPMENT, ([PRIMENA CASE ALATA ZA MODELOVANJE PROCESA KONTROLE KVALITETA U RAZVOJU KORISNIČKOG INTERFEJSA INFORMACIONOG SISTEMA](#)), Dr Natasa Gojic, Milovan Lukovic, Danka Kuzmanovic,
6. ROLE OF INTERNAL AUDIT IN CONTEMPORARY CORPORATE MANAGEMENT, ([ULOGA INTERNIH PROVERA U SAVREMENOM KORPORATIVNOM UPRAVLJANJU](#)), Prof.Dr Jugoslav Radulovic, Prof. Dr. Brane Jakic, Natasa Radulovic,
7. STRUCTURE OF DOCUMENTATION AND DOCUMENTARY OF MANAGEMENT QUALITY SYSTEM 2015, ([STRUKTURA DOKUMENTACIJE I DOKUMENTOVANOST SISTEMA MENADŽMENTA KVALITETOM 2015](#)), Malisa Cumic,
8. THE CONTINUITY OF BUSINESS PROCESSES AND CRITERIA OF EFFECTIVENESS, ([KONTINUITET BIZNIS PROCESA I KRITERIJUMI EFEKTIVNOSTI](#)), Mr. Vladimir Gavrilovic,
9. NOISE AS A FORM OF ENVIRONMENTAL POLLUTION, ([BUKA KAO OBLIK ZAGAĐENJA ŽIVOTNE SREDINE](#)), Tijana Gavrilovic,

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia

Date: 4th June, 2014 /
Wednesday

Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade

Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
09:00 - 10:30	<p><u>Session 5:</u> 5th Special Conference - National Metrology System - State of the Art</p> <p>5. Specijalna konferencija – Nacionalni metrološki sistemi – Stanje i budući razvoj</p> <p>6th Special Conference - National Accreditation System - State of the Art</p> <p>6. Specijalna konferencija – Nacionalni system akreditacije – Stanje i budući razvoj</p> <p><u>Chairmen Session:</u></p> <p>Vida Zivkovic, Directorate of Measures and Precious Metals, Belgrade, SERBIA;</p> <p>Lucija Dujovic, Directorate of Measures and Precious Metals, Belgrade, SERBIA;</p> <p>Jasna Stojanović, National Accreditation Body, Belgrade, SERBIA;</p> <p>Natalija Jovicic Zaric, National Accreditation Body, Belgrade, SERBIA;</p> <p>1. REALISATION OF A PREPACKAGES AREA DEVELOPMENT PROJECT, (REALIZACIJA PROJEKTA RAZVOJA OBLASTI PRETHODNO UPAKOVANIH PROIZVODA), Lucija Dujovic i Mr. Branka Radanov,</p> <p>2. DEVELOPING PROJECT OF NATIONAL PRIMARY DCV STANDARD OF REPUBLIC OF SERBIA BASED ON JOSEPHSON EFFECT, (RAZVOJNI PROJEKAT NACIONALNOG PRIMARNOG ETALONA REPUBLIKE SRBIJE JEDNOSMERNOG ELEKTRIČNOG NAPONA ZASNOVANOG NA DZOZEFSONOVOM EFEKTU), Jelena Pantelic-Babic, Zoran Sofranac, Vida Zivkovic,</p> <p>3. CALIBRATION OF VERTICAL CYLINDRICAL TANKS USING TOTAL STATION TCRA 1201+ PETROLEUM AND LIQUID PETROLEUM PRODUCTS, (OVERAVANJE VERTIKALNIH CILINDRIČNIH REZERVOARA NAMENJENIH ZA SKLADIŠTENJE NAFTE I NAFTNIH DERIVATA UPOTREBOM TOTALNE STANICE), Dusan Jovanovic, Bosko Stefanovic,</p> <p>4. IMPROVEMENT OF THE NATIONAL TIME SCALE THROUGH PARTICIPATION IN THE INTERANTIONAL PROJECT “RAPID SOLUTION OF THE COORDINATED UNIVERSAL TIME, (UNAPREĐENJE NACIONALNE VREMENSKE SKALE KROZ UČEŠĆE U MEĐUNARODNOM PROJEKTU „BRZO REŠENJE UNIVERZALNOG KOORDINIRANOG VREMENA”), Jadranka Marendic-Miljkovic, Snezana Renovica,</p> <p>5. NEW NATIONAL STANDARD OF LENGTH AND OPTICAL FREQUENCIES – COMB GENERATOR, (NOVI NACIONALNI ETALON DUŽINE I OPTIČKIH FREKVENCIJA – KOMB GENERATOR), Slobodan Zelenika,</p>

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Time	Hall 211 (Second floor)
11:00 - 12:30	<p><u>Session 6:</u> 5th Special Conference - National Metrology System - State of the Art 5. Specijalna konferencija – Nacionalni metrološki sistemi – Stanje i budući razvoj</p> <p>6th Special Conference - National Accreditation System - State of the Art 6. Specijalna konferencija – Nacionalni system akreditacije – Stanje i budući razvoj</p> <p><u>Chairmen Session:</u></p> <p><i>Vida Zivkovic</i>, Directorate of Measures and Precious Metals, Belgrade, SERBIA; <i>Lucija Dujovic</i>, Directorate of Measures and Precious Metals, Belgrade, SERBIA; <i>Jasna Stojanović</i>, National Accreditation Body, Belgrade, SERBIA; <i>Natalija Jovicic Zaric</i>, National Accreditation Body, Belgrade, SERBIA;</p> <p>1. ACCREDITATION IN THE FIELD OF PRESSURE VESSELS, (AKREDITACIJA U OBLASTI OPREME POD PRITISKOM), Marija Smiljanic,</p> <p>2. ACCREDITATION IN THE FIELD OF PERSONAL PROTECTIVE EQUIPMENT, (AKREDITACIJA TELA U OBLASTI LIČNE ZAŠTITNE OPREME), Nikola Kostic,</p> <p>3. DRAFTING OF THE PT SCHEME PLANS AND PROGRAMMES: PRACTICAL EXAMPLES, (FORMIRANJE PLANOVА I PROGRAMA PT AKTIVNOSTI – PRAKTIČNI PRIMERI), Azra Redzepovic, Maja Aleksic,</p> <p>4. MANAGEMENT SYSTEM EFFICIENCY – REQUIREMENTS OF REFERENCE DOCUMENTS FOR ACCREDITATION, (EFIKASNOST SISTEMA MENADŽMENTA – ZAHTEVI REFERENTNIH DOKUMENATA ZA AKREDITACIJU), Milica Jovcic,</p> <p>5. TRACEABILITY OF MEASUREMENT, EQUIPMENT CALIBRATION PERIODS, INTER-CHECKS, REFERENCE MATERIALS, (SLEDLJIVOST MERENJA, PERIODI ETALONIRANJA OPREME, MEĐUPROVERE, REFERENTNI MATERIJALI), Jelena Stojanovic,</p>

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Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall 211 (Second floor)
13:00 - 15:30	<p><u>Session 7:</u> 10th Annual Conference of the STC for accredited laboratories - Development and implementation of QM in accredited laboratories 10. Godišnja konferencija JUSK NTK za akreditovane laboratorije –Unapređenje kvaliteta – primena i razvoj</p> <p><u>Chairmen Session:</u></p> <p>Prim. Mr Sci. Tatjana Vodnik, Center for Medical Biochemistry, Clinical Center Belgrade, SERBIA; Prof. Dr. Vojislav Stoiljkovic, Faculty of Mechanical Engineering, Nis, SERBIA; Dr. Vladan Cosic, Center for Medical Biochemistry, Clinical Center Nis, SERBIA; Svetlana Obradovic, Department of Laboratory Diagnosis "Biomedica", Belgrade, SERBIA; Vesna Subota, Institute of Medical Biochemistry, Military Medical Academy, Belgrade, SERBIA;</p> <p class="list-item-l1">1. IMPROVING THE FLOW OF SAMPLES THROUGH THE PROCESS OF CLINICAL BIOCHEMISTRY LABORATORY DIAGNOSTIC USING HEIJUNKA TOOLS, (POBOLJŠANJE TOKA UZORAKA KROZ PROCES KLINIČKO – BIOHEMIJSKE LABORATORIJSKE DIJAGNOSTIKE PRIMENOM HEIJUNKA ALATA), Prof. Dr. V. Stoiljkovic,</p> <p class="list-item-l1">2. APPLICATION OF LEAN IN THE CENTER FOR MEDICAL BIOCHEMISTRY, CLINICAL CENTER NIS, (PRIMENA LEAN-A U CENTRU ZA MEDICINSKU BIOHEMIJU KC NIŠ), Dr. Vladan Cosic,</p> <p class="list-item-l1">3. IMPORTANCE OF ACCREDITATION IN PRIVATE PRACTICE - EXPERIENCES LABORATORY "BIOMEDICA", (ZNAČAJ AKREDITACIJE U PRIVATNOJ PRAKSI - ISKUSTVA ZAVODA ZA LABORATORIJSKU DIJAGNOSTIKU "BIOMEDICA"), S. Obradovic,</p> <p class="list-item-l1">4. ADVANTAGES AND IMPORTANCE OF ACCREDITATION FOR LABORATORY INSTITUTE FOR MEDICAL BIOCHEMISTRY VMA AND DIFFICULTIES IN ITS IMPLEMENTATION, (PREDNOSTI I ZNAČAJ AKREDITACIJE ZA LABORATORIJU INSTITUTA ZA MEDICINSKU BIOHEMIJU VMA I TEŠKOĆE U NJENOM SPROVOĐENJU), V. Subota.</p>

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Time	Hall CeNT (first floor)
09:00 - 10:30	<p><u>Session 8:</u> 41th Annual UASQ Conference - Towards Integrated Management Systems – with six Special Conferences</p> <p>41. Godišnja JUSK Nacionalna konferencija – Ka integrisanim menadžment sistemima - sa šest specijalnih konferencija</p> <p>11th Special Conference - European Directives - applications in Serbia</p> <p>11. Specijalna Konferencija – Evropske directive – primena u Srbiji</p> <p>Chairmen Session:</p> <p>Dr. Radlovacki Vladan, Faculty of Technical Sciences, Novi Sad, SERBIA;</p> <p>Dr. Kamberovic Bato, Faculty of Technical Sciences, Novi Sad, SERBIA;</p> <p>Tufegdzic Miroslav, Institute of Nuclear Sciences "Vinca", Belgrade, SERBIA;</p> <p>Dr. Petrovic Predrag, Institute „Kirilo Savić“, Belgrade, SERBIA;</p> <p>Dr. Tomic Radoljub, Institute „Kirilo Savić“, Belgrade, SERBIA;</p> <p class="list-item-l1">1. DIMENSIONS OF MANAGEMENT PURCHASE AND PURCHASE PERFORMANCE IN SERBIA, (FAKTORI SISTEMA MENADŽMENTA NABAVKOM I PERFORMANSI NABAVKE U SRBIJI), Dr. Vladan Radlovacki, Dr. Milan Delic, Dr. Bato Kamberovic, Dr. Branislav Sladic, Dr. Ivan Beker,</p> <p class="list-item-l1">2. QUALITY TOOLS IN AUTOMOTIVE INDUSTRY, (ALATI KVALITETA U AUTOMOBILSKOJ INDUSTRIJI), M.Sc. Milica Vukovic, Mr. Srdjan Vulanovic, M.Sc. Nebojsa Brkljac, Dr. Milan Delic, Dr. Dragolub Sevic,</p> <p class="list-item-l1">3. ESTABLISHMENT OF AN ENERGY MANAGEMENT SYSTEM ACCORDING TO ISO 50001:2011 STANDARD REQUIREMENTS IN INDUSTRIAL SYSTEMS AND MAIN ADVANTAGES OF ITS APPLICATION, (USPOSTAVLJANJE SISTEMA UPRAVLJANJA ENERGIJOM U INDUSTRIJSKIM SISTEMIMA, SAGLASNO ZAHTEVIMA STANDARDA ISO 50001:2011 I KORISTI OD PRIMENE), M.Sc. Nebojsa Brkljac, M.Sc. Milica Vukovic, Mr. Srdjan Vulanovic, Mr. Igor Kesic, Dr. Dragoljub Sevic,</p> <p class="list-item-l1">4. POSSIBLE APPLICATIONS OF ONR 49000 STANDARD SERIES IN RISK MANAGEMENT IN ORGANIZATIONS, (MOGUĆNOST PRIMENE SERIJE STANDARDA ONR 49000 U MENADŽMENTU RIZIKOM U ORGANIZACIJAMA), Mr. Srdjan Vulanovic, M.Sc. Milica Vukovic, Mr. Igor Kesic, M.Sc. Nebojsa Brkljac, Dr. Ivan Beker,</p>

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| | <p>5. ELEMENTS OF “QMS” ACCORDING TO SERBIAN “RULE BOOK OF EQUIPMENT AND PROTECTIVE SYSTEMS INTENDED FOR USE IN POTENTIALLY EXPLOSIVE ATMOSPHERES”, (ELEMENTI SISTEMA KVALITETA PREMA ZAHTEVIMA „PRAVILNIKA O OPREMI I ZAŠTITnim SISTEMIMA NAMENJENIM ZA UPOTREBU U POTENCIJALNO EKSPLOZIVNIM ATMOSFERAMA”), Miroslav Tufegdzic, Aleksandar Djurdjevic, Aleksandar Vidanovic,</p> <p>6. RISK ASSESSMENT IN IMPLEMENTATION OF INDUSTRIAL AND INVESTMENT PROJECTS, (OCENA RIZIKA U REALIZACIJI I INVESTICIJAMA INDUSTRIJSKIH PROJEKATA), Dr. Petrovic Predrag, Dr. Tomic Radoljub, B.Sc.Petrovic Marija, B.Sc.Velimirovic Ana.</p> |
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Time	Hall CeNT (first floor)
11:00 - 12:30	<p><u>Session 9: 7th Special Conference - Developing BE and concurrency of domestic enterprises</u></p> <p>7. Specijalna Konferencija – Razvoj poslovne izvrsnosti i konkurentnost domaće privrede</p> <p><u>Chairmen Session:</u></p> <p>Prof. Dr. Dejan Djordjevic, Technical Faculty Mihajlo Pupin, Zrenjanin, SERBIA; Doc. Dr. Carisa Besic, Technical Faculty, Cacak, SERBIA; Prof. Dr. Marijana Vidas Bubanja, Belgrade Business School, Belgrade, SERBIA; Doc. Dr. Dragan Cockalo, Technical Faculty Mihajlo Pupin, Zrenjanin, SERBIA; Dr. Srdjan Bogetic, Belgrade Business School, Belgrade, SERBIA;</p> <p class="list-item-l1">1. QUALITY AS A KEY FACTOR FOR THE IMPROVEMENT OF THE DOMESTIC ECONOMY COMPETITIVENESS, (KVALITET KAO KLJUČNI FAKTOR UNAPREĐENJA KONKURETNOSTI DOMAĆE PRIVREDE), Djordjevic D., Cockalo D., Bogetic S., Besic C.,</p> <p class="list-item-l1">2. IMPLEMENTATION OF GREEN ICT POTENTIALS FOR THE RISE OF COMPANIES AND NATIONAL ECONOMY COMPETITIVENESS, (PRIMENA ZELENIH POTENCIJALA INFORMACIONO - KOMUNIKACIONIH TEHNOLOGIJA U FUNKCIJI POVEĆANJA KONKURENTNOSTI PREDUZEĆA I NACIONALNIH EKONOMIJA), Marijana Vidas Bubanja,</p> <p class="list-item-l1">3. QUALITY, INNOVATION AND COMPETITIVENESS OF DOMESTIC ENTERPRISES, (KVALITET, INOVATIVNOST I KONKURENTNOST DOMAĆIH PREDUZEĆA), Bogetic S., Lekic S., Randjic D.,</p> <p class="list-item-l1">4. ANALYSIS OF THE ROLE OF MANAGEMENT IN THE PROCESS OF BUSINESS QUALITY IMPROVEMENT, (ANALIZA FAKTORA KOJI UTIČU NA KONKURENTSKU SPOSOBNOST DOMAĆIH PREDUZEĆA), Besic C., Besic S., Kovacevic Dj.,</p> <p class="list-item-l1">5. CORPORATE SOCIAL RESPONSIBILITY AND DEVELOPMENT OF COMPETITIVE ABILITY, (Korporativna društvena odgovornost i razvoj konkurentske sposobnosti), Ceha Miljenko,</p> <p class="list-item-l1">6. ANANALISIS OF FACTORS THAT DETERMINATED COMPETITIVE ABILITY OF DOMESTIC COMPANIES, (ANALIZA ULOGE RUKOVODSTVA U PROCESU UNAPREĐENJA KVALITETA POSLOVANJA), Djordjevic D., Cockalo D., Sajfert D., Gligorovic B.,</p>

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| | <p>7. STRATEGIC CORPORATE SOCIAL RESPONSIBILITY COMPANIES IN THE FOOD INDUSTRY AS A SOURCE OF COMPETITIVE ADVANTAGE, (STRATEŠKO DRUŠTVENO ODGOVORNO POSLOVANJE KOMPANIJA PREHRAMBENE INDUSTRIJE KAO IZVOR KONKURENTSKE PREDNOSTI), Antic Zorana, Milovanovic Nevena,</p> <p>8. DEVELOPMENT OF COMPETITIVE ADVANTAGE IN TOURISM ORGANIZATIONS, (RAZVOJ KONKURENTSKE PREDNOSTI TURISTIČKIH ORGANIZACIJA), Lekic Nemanja</p> |
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Time	Hall CeNT (first floor)
13:00 - 14:30	<p><u>Session 10:</u> 10th Special Conference - QM levels of certified organizations 10. Specijalna Konferencija – QM nivoi u sertifikovanim organizacijama 10th Special Conference – Process modeling for integrated management systems 10. Specijalna Konferencija – Modeliranje procesa u integrisanim menadžment sistemima</p> <p><u>Chairmen Session:</u></p> <p>Prof. Dr. Vidoje Moracanin, Alfa University, Faculty of Mathematics and Computer Science, Belgrade, SERBIA;</p> <p>Slavka Backovic Jeremic, Mechanical Engineer, Zastava oruzje AD, Kragujevac, SERBIA;</p> <p>Dr. Dragan Rajkovic, Branch of Quality – GZV, Kragujevac, SERBIA;</p> <p>Dragan Stamenovic, Mechanical Engineer, Zastava oruzje AD, Kragujevac, SERBIA;</p> <p class="list-item-l1">1. USE OF MS PROJECT IN THE IMPLEMENTATION OF QMS, (PRIMENA MS PROJECT-A U IMPLEMENTACIJI QMS-A), Prof. Dr. Vidoje Moracanin,</p> <p class="list-item-l1">2. QUALITY COSTS IN QUALITY MANAGEMENT SERVICES, (TROŠKOVI KVALITETA U FUNKCIJI UPRAVLJANJA KVALitetom USLUGA), Nebojsa Denic, Spasic Boban,</p> <p class="list-item-l1">3. QUALITY MENAGEMENT IN THE NEW BELGRADE MUNICIPALITY, (MENADŽMENT KVALitetOM U GRADSKOJ OPŠTINI NOVI BEOGRAD), Zlatko Sobot,</p> <p class="list-item-l1">4. RISK ANALYSIS AS A PREREQUISITE FOR THE IMPLEMENTATION OF THE INTEGRATED MANAGEMENT SYSTEMS, (ANALIZA RIZIKA KAO PREDUSLOV ZA PRIMENU INTEGRISANOG MENADŽMENT SISTEMA), Slavka Backovic Jeremic,</p> <p class="list-item-l1">5. ENVIRONMENTAL DEGRADATION AND REENGINEERING OF INDUSTRIAL SYSTEMS, (DEGRADACIJA ŽIVOTNE SREDINE I REINŽENJERING INDUSTRIJSKIH SISTEMA), Dr. Dragan Rajkovic, Jelena Djurdjevic, Slavoljub Djurdjevic,</p> <p class="list-item-l1">6. WASTE MANAGEMENT, PART OF THE INTEGRATED SYSTEM MANAGEMENT OF ORGANIZATION, (UPRAVLJANJE OTPADOM, DEO INTEGRISANOG MENADŽMENT SISTEMA ORGANIZACIJE), Dragan Stamenovic,</p> <p class="list-item-l1">7. VALIDATION OF METHODS FOR CALIBRATING METROLOGY LABORATORIES ZASTAVA ARMS, (VALIDACIJA METODA ETALONIRANJA U METROLOŠKOJ LABARATORIJI ZASTAVA ORUŽJE), Biljana Milovic.</p>

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia

Date: 5th June, 2014 /
Thursday

Place: Mechanical Engineering Faculty, str. Kraljice Marije 16, Belgrade

Registration: 8:00 – 18:00 - Registration desk, Hall CeNT (first floor)

Time	Hall CeNT (first floor)
09:00 - 13:00	<p><u>Session 11 and 12:</u> 28th Annual Conference UASQ STC of Pharmacy - Quality in Pharmacy - yesterday, today, forever</p> <p>28. Godišnja Konferencija JUSK NTK za Farmaciju – Kvalitet u farmaciji – juče, danas, zauvek</p> <p><u>Chairmen Session:</u></p> <p>Valentina D. Marinkovic, Faculty of Pharmacy, Belgrade, SERBIA;</p> <p>Milica T. Zekovic, Faculty of Pharmacy, Belgrade, SERBIA;</p> <p>Ljiljana M. Tasic, Faculty of Pharmacy, Belgrade, SERBIA;</p> <p>Rados Lj., Faculty of Pharmacy, Belgrade, SERBIA;</p> <p>Odalovic M., Faculty of Pharmacy, Belgrade, SERBIA;</p> <p>Mileusnic D., Faculty of Pharmacy, Belgrade, SERBIA;</p> <p>Bekcic S., Institute of Virology, Belgrade, SERBIA;</p> <p>KnezevicN., Galenika a.d., Belgrade, SERBIA;</p> <p>Tvrđorijeka S., Actavis, Leskovac, SERBIA;</p> <p>Nikolic D., Galenika a.d., Belgrade, SERBIA;</p> <p class="list-item-l1">1. ISO STANDARDS FOR HEALTH - PLATFORM FOR QUALITY, RELIABILITY AND SAFETY, (ISO STANDARDI U OBLASTI ZDRAVSTVA- PLATFORMA ZA KVALITET, POUZDANOST I BEZBEDNOST), Zekovic M., Marinkovic V., Tasic Lj.</p> <p class="list-item-l1">2. HEALTH LITERACY-"SINE QUA NON" FOR QUALITY OF PHARMACEUTICAL CARE AND PATIENT SAFETY, (ZDRAVSTVENA PISMENOST: PREDUSLOV ZA KVALITET FARMACEUTSKE USLUGE I BEZBEDNOST PACIJENTA), Rados Lj., Krajnovic D., Tasic Lj., Stojkovic T.</p> <p class="list-item-l1">3. QUALITY INDICATORS AS A MEASURE IN IMPROVEMENT OF ANTIBIOTICS PRESCRIBING AND UTILIZATION, (INDIKATORI KVALITETA KAO MERA ZA UNAPREĐENJE PROPISIVANJA I UPOTREBE ANTIBIOTIKA), Odalovic M., Lakic D., Tadic I., Tasic Lj.</p>

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| | <p>4. INTEGRATED MANAGEMENT APPROACH AS A QUALITY FUNCTION IN OUTSORED QUALITY CONTROL LABORATORIES, (INTEGRACIJA STANDARDIZOVANIH MENADŽMENT SISTEMA U EKSTERNOJ PROVERI UGOVORNIH LABORATORIJA ZA KONTROLU KVALITETA), Mileusnic D., Marinkovic V., Majstorovic V.</p> <p>5. GOOD DISTRIBUTION PRACTICE: AN OVERVIEW OF THE EFFECTIVE VACCINE STORE MANAGEMENT REQUIREMENTS, (DOBRA DISTRIBUTIVNA PRAKSA: PREGLED ZAHTEVA ZA EFIKASNO UPRAVLJANJE SKLADIŠENJEM VAKCINA), Bekcic S., Kelecevic N.</p> <p>6. THE NEW REGULATORY REQUIREMENTS IN THE PHARMACEUTICAL SUPPLY CHAIN: IMPACT ON MEDICINAL PRODUCT STABILITY, (NOVE SMERNICE U FARMACUTSKOM LANCU SNABDEVANJA: UTICAJ NA STABILNOST PROIZVODA), Knezevic N., Marinkovic V., Tvrđorijeka S., Nikolic D.</p> <p>7. PROJECT MANAGEMENT IN THE PHARMACEUTICAL INDUSTRY USING CHANGE CONTROL AS A QUALITY MANAGEMENT TOOL, (UPRAVLJANJE PROJEKTIMA U FARMACUTSKOJ INDUSTRIJI UZ KORIŠĆENJE KONTROLE IZMENE KAO ALATA UPRAVLJANJA KVALitetom), Tvrđorijeka S., Marinkovic V., Knezevic N.</p> <p>8. RISK MANAGEMENT IN DEVIATION MANAGEMENT- FMEA METHODS APPLICATION, (PRIMENA MS PROJECT-A U IMPLEMENTACIJI QMS-A), Nikolic D.</p> |
| 13:00 | Farewell Cocktails in Club CeNT (first floor) |

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia

Date: 3rd June, 2014 / Tuesday

Place: The City Hospital, Belgrade, Dimitrija Tucovica 161

Registration: 8:00 – 18:00 - Registration desk

Time	Amphitheatre of the Department of Surgery
09:00-15:30	<p>The 10th Annual Conference UASQ STC for quality improvement in health care (medical / dental) - QM models in health care will be held:</p> <p>10. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u zdravstvenoj zaštiti (medicina/stomatologija) – QM modeli u zdravstvenoj zaštiti</p> <p><u>QUALITY MANAGEMENT IN HEALTH</u></p> <p><u>MENADŽMENT KVALITETOM U ZDRAVSTVU</u></p> <p>1. MODERN INTEGRATED INFORMATIONAL SYSTEMS IN HEALTH, (SAVREMENI INTEGRISANI INFORMACIONI SISTEMI U ZDRAVSTU), Prof. Dr. Ljiljana Vujotic,</p> <p>2. WHAT BENEFIT WE HAVE FROM INTEGRATED MANAGEMENT SYSTEM IMPLEMENTATION IN HEALTH CARE FACILITIES?, (ŠTA DONOSI PRIMENA INTEGRISANIH MENADŽMENT SISTEMA U ZDRAVSTVENIM USTANOVAMA), Prim. Dr. Biljana Jakovljevic, Prof. Dr. Marko Kontic,</p> <p>3. PERSONALIZED MEDICINE-STEP FORWARD TO IMPROVE QUALITY IN HEALTH CARE, (PERSONALIZOVANA MEDICINA – JEDAN KORAK NAPRED U POVIŠENJU KVALITETA U ZDRAVSTVU), Dr. Vladimir Bascarevic, Zoran Pendic</p> <p>4. SAFETY INSTRUCTIONS FOR MRI CENTERS BASED ON GENERALIZED HACCP SYSTEM, (BEZBEDAN RAD MRI CENTARA ZASNOVAN NA PRIMENI GENERALIZOVANOG HACCP SISTEMA), Dr. Sanja Pendic Polak, Zoran Pendic</p> <p>5. THE ROLE OF GENERALIZED HACCP SYSTEM IN QUALITY OF OR IMPROVEMENT, (ULOGA GENERALIZOVANOG HACCP SISTEMA U POVIŠENJU BEZBEDNOSTI I KVALITETA RADA OPERACIONOG BLOKA HIRURŠKE KLINIKE), Prof. dr Marko Kontic, Zoran Pendic,</p> <p>6. RISK MANAGEMENT IN HEALTH INSTITUTIONS, (UPRAVLJANJE RIZICIMA U ZDRAVSTVENIM USTANOVAMA), Prof. Dr. Mirjana Milutinovic, Zoran Pendic,</p> <p>7. SUGGESTIONS FOR IMPROVING QUALITY OF WORK OF QUALITY COMMISSIONS IN HEALTH INSTITUTION, (PREDLOZI ZA UNAPREĐENJE KVALITETA RADA KOMISIJE ZA UNAPREĐENJE KVALITETA RADA ZDRAVSTVENE USTANOVE), Mr. Dr. Med. Vesna Reljić Curic,</p> <p>8. RENAL DENERVATION-THERAPEUTIC CHALLENGE IN DRUG RESISTANT HYPERTENSION, (RENALNA DENERVACIJA-TERAPIJSKI IZAZOV U REZISTENTNOJ HIPERTENZIJI), Prof. Dr. Aleksandra Arandjelovic,</p>

9. PLACE OF SURGERY IN THE TREATMENT OF PATIENTS WITH ULCERATIVE COLITIS IN ERA OF BIOLOGICAL THERAPY, (MESTO HIRURGIJE U LEĆENJU BOLESNIKA SA ULCEROZNIM KOLITISOM U ERI BIOLOŠKE TERAPIJE), Prof. Dr. Vladimir Cuk,
10. THE IMPORTANCE OF RIBS OSTEOSYNTHESIS AND ANATOMIC RECONSTRUCTION OF THE CHEST WALL IN TREATMENT OF SEVERE THORACIC TRAUMA, (ZNAČAJ OSTEOSINTEZE REBARA I ANATOMSKE REKONSTRUKCIJE ZIDA GRUDNOG KOŠA U LEĆENJU TEŠKE TORAKALNE TRAUME), Prof. Dr. Branislav Donfrid,
11. NEW DIRECTIONS IN DIAGNOSIS AND TREATMENT OF ACUTE PANCREATITIS, (NOVE SMERNICE U DIJAGNOSTICI I LEĆENJU AKUTNOG PANKREATITISA), Doc. Dr. Bojan Kovacevic
12. LASER APPLICATION IN THE OBLITERATION OF VARICOSE VEINS OF LOWER EXTREMITIES, (PRIMENA LASERA U OBLITERACIJI VARIKOZNIH VENA DONJIH EKSTREMITA), Mr. Sci. Dr. Zvezdan Stefanovic,
13. LAPAROSCOPIC COLON SURGERY - STEP TOWARD GOLD STANDARD, (LAPAROSKOPSKE OPERACIJE KOLONA – KORAK DO ZLATNOG STANDARDA), Mr. Sci. Dr. Zlatko Bokun,
14. PERINEAL COLOSTOMY AFTER ABDOMINOPERINEAL RESECTION IS INFALLIBLE, AND BENEFICIENT FOR PATIENTS, (KONTINENTNA PERINEALNA KOLOSTOMA POSLE ABDOMINOPERINEALNE RESEKCIJE JE POUZDANA I OD KORISTI ZA PACIJENTA), Petričević Petar, Petričević Miomira
15. THE IMPORTANCE OF CDS FOR SUCCESSFUL CREATION AS VASCULAR ACCESS FOR HEMODIALYSIS, (ZNAČAJ CDS ZA USPEŠNU KREACIJU VASKULARNOG PRISTUPA ZA HEMODIJALIZU), Dr. Petar Djuric
16. OBLIGATORY REPERFUSION TREATMENT OF ACUTE CORONARY SYNDROME, (OBAVEZNOST REPERKUZIONE TERAPIJE AKUTNOG KORONARNOG SINDROMA), Prim. Dr. Milovanka Jancev

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia**Date:** 4th June, 2014 /
Wednesday**Place:** KCS, Belgrade, Koste Todorovica 4**Registration:** 8:00 – 18:00 - Registration desk

Time	Amphitheater of the Department of Neurosurgery
09:00-15:00	<p>The 10th Annual Conference UASQ STC for quality improvement in health care (medical / dental) - QM models in health care will be held:</p> <p>10. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u zdravstvenoj zaštiti (medicina/stomatologija) – QM modeli u zdravstvenoj zaštiti</p> <p><u>HEMORRHAGIC STROKE, TREATMENT RECOMMENDATIONS</u></p> <p><u>HEMORAGIJSKI MOŽDANI UDAR, PREPORUKE ZA LEČENJE</u></p> <p>1. NATIONAL PROGRAM OF PREVENTIN AND CONTROL OF CEREBROVASCULAR DISEASES, (NACIONALNI PROGRAM ZA PREVENCIJU I KONTROLU CEREBROVASKULARNIH BOLESTI), Prof. Dr. Ljiljana Vujotic,</p> <p>2. NATIONAL REGISTER FOR STROKE, (NACIONALNI REGISTAR ZA MOŽDANI UDAR), Prof. Dr. Danica Grujicic,</p> <p>3. INTRACEREBRAL BLEEDING OF NON ANEURYSMAL ORIGIN, (INTRACEBRALNO KRAVLJENJE KOJE NIJE ANEURIZMALNOG POREKLA), Doc. Dr. Igor Jovanovic,</p> <p>4. AVMS OF THE BRAIN, (AVM KRVNIH SUDOVA MOZGA), MSc. Dr. Mirko Micovic,</p> <p>5. SUBARACHNOID HEMORRHAGE OF ANEURYSMAL ORIGIN, (SUBARAHNOIDALNO KRAVLJENJE ANEURIZMALNOG POREKLA), Prof. Dr. Miroslav Samardzic,</p> <p>6. DIAGNOSIS OF INTRACRANIAL ANEURYSMS, (DIJAGNOSTIKA INTRAKRANIJALNIH ANEURIZMI), Dr. Ivan Vukasinovic,</p> <p>7. SURGICAL TREATMENT OF INTRACRANIAL ANEURYSMS, (HIRURŠKO LEČENJE INTRAKRANIJALNIH ANEURIZMI), Dr. Vladimir Bascarevic,</p> <p>8. ENDOVASCULAR TREATMENT OF INTRACRANIAL ANEURYSMS, (ENDOVASKULARNI TRETMAN INTRAKRANIJALNIH ANEURIZMI), Prim. Dr. sc Svetlana Milosevic Medenica,</p> <p>9. ENDOVASCULAR TREATMENT OF AVMS, (ENDOVASKULARNI TRETMAN AVM), Prim. Dr. Branko Prstojevic,</p>

- 10. SCREENING OF RISK GROUPS FOR NONRUPTURED INTRACRANIAL ANEURYSMS, (SKRINING RIZIČNIH POPULACIONIH GRUPA RADI OTKRIVANJANERUPTURIRANIH INTRAKRANIJALNIH ANEURIZMI), Prof. Dr. Danilo Radulovic,**
- 11. ANESTHESIA IN THE DIAGNOSIS AND TREATMENT OF INTRACRANIAL ANEURYSMS, (ANESTEZIJA U DIJAGNOSTICI I LEČENJU INTRAKRANIJALNIH ANEURIZMI), Prof. Dr. Branko Milankovic,**
- 12. PRE AND POSTOP TREATMENT OF PATIENTS WITH SUBARACHNOID HEMORRHAGE, (PRE I POSLE OPERATIVNI TRETMAN BOLESNIKA SA SUBARAHNOIDALNOM HEMORAGIJOM), Prim. Dr. Milan Dostanic,**
- 13. RH PROTOCOL FOR PATIENTS SURGICALLY TREATED FOR RUPTURED INTRACRANIAL ANEURYSMS, (PROTOKOL REHABILITACIONOG TRETMANA BOLESNIKA OPERISANIH ZBOG RUPTURIRANIH INTRAKRANIJALNIH ANEURIZMI), Prim. Dr. Tatjana Medic,**
- 14. RH PROTOCOL FOR PATIENTS OPERATED ON FOR UNRUPTURED INTRACRANIAL ANEURYSMS, (PROTOKOL REHABILITACIONOG TRETMANA BOLESNIKA OPERISANIH ZBOG NERUPTURIRANIH INTRAKRANIJALNIH ANEURIZMI), Dr. Andjela Milovanovic,**

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia

Date: 5th June, 2014 / Thursday

Place: KCS, Belgrade, Koste Todorovica 4

Registration: 8:00 – 18:00 - Registration desk

Time	Amphitheater of the Department of Neurosurgery
09:00-17:30	<p>The 10th Annual Conference UASQ STC for quality improvement in health care (medical / dental) - QM models in health care will be held:</p> <p>10. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u zdravstvenoj zaštiti (medicina/stomatologija) – QM modeli u zdravstvenoj zaštiti</p> <p><u>BRAIN TUMORS</u></p> <p><u>TUMOR MOZGA</u></p> <p>1. CT AND MRI IN THE DIAGNOSIS OF BRAIN TUMORS, (CT I MRI U DIJAGNOSTICI TUMORA MOZGA), Prof. Dr. Tanja Stosic–Opincal,</p> <p>2. CHARACTERISTICS OF MAGNETIC RESONANCE IMAGING OF BRAIN TUMORS IN CHILDREN, (SPECIFIČNOSTI MAGNETNE REZONANSE KOD TUMORA MOZGA U DEČJEM UZRASTU), Dr. Brankica Vasic,</p> <p>3. MOST COMMON BRAIN TUMORS IN ADULTS, (NAJČEŠĆI TUMORI MOZGAKOD ODRASLIH OSOBA), Dr. Mihajlo Milicevic,</p> <p>4. BRAIN STEM TUMORS, (TUMORI MOŽDANOGLA), Prof. Dr. Miodrag Rakic,</p> <p>5. LOW-GRADE GLIOMAS, (LOW GRADE GLIOMI), Doc. Dr. Milos Jokovic,</p> <p>6. PITUITARY TUMORS, (TUMORI HIPOFIZE), Dr. Toplica Milojevic,</p> <p>7. MALIGNANT BRAIN TUMORS IN CHILDREN, (MALIGNI TUMORI MOZGA DEČIJEG UZRASTA), Dr. Mirko Micovic,</p> <p>8. LOW-GRADE BRAIN TUMORS IN CHILDREN, (NISKO GRADUSNI TUMORI MOZGA DEČJEG UZRASTA), Prof. Dr. Ljiljana Vujotic,</p> <p>9. NEURONAVIGATION, (NEURONAVIGACIJA), Acc. Dr. Vojislav Bogosavljevic,</p> <p>10. NEUROMONITORING, (NEURONAVIGACIJA), Dr. Boban Joksimovic,</p> <p>11. HISTOPATHOLOGY OF MALIGNANT BRAIN TUMORS, (PATOHISTOLOGIJA MALIGNIH TUMORA MOZGA), Prof. Dr. Milica Skender Gazibara,</p>

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| | <p>12. HISTOPATHOLOGY OF BENIGN BRAIN TUMORS, (PATOHISTOLOGIJA BENIGNIH TUMORA MOZGA), Dr. Savo Raicevic,</p> <p>13. CHEMOTHERAPY FOR BRAIN TUMORS, (HEMOTERAPIJA TUMORA MOZGA), Doc. Dr. Marina Nikitovic,</p> <p>14. RADIATION THERAPY FOR BRAIN TUMORS, (ZRAČNA TERAPIJA TUMORA MOZGA), Doc. Dr. Marina Nikitovic,</p> <p>15. STEREOTAXIC RADIOSURGERY OF BRAIN TUMORS, (STEREOTAKSIČNA RADIOHIRURGIJA TUMORA MOZGA), Prim. Dr. Gordana Gligorijevic,</p> <p>16. QUALITY OF LIFE AND PALLIATIVE CARE OF PATIENTS WITH BRAIN TUMORS, (KVALITET ŽIVOTA I PALIJATIVNA NEGA BOLESNIKA SA TUMOROM MOZGA), Prof. Dr. Danica Grujicic,</p> |
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The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia**Date:** 12th June, 2014 /
Thursday**Place:** KCS, Belgrade, Koste Todorovica 4**Registration:** 8:00 – 18:00 - Registration desk

Time	Amphitheater of the Department of Neurosurgery
09:00-18:00	<p>The 10th Annual Conference UASQ STC for quality improvement in health care (medical / dental) - QM models in health care will be held:</p> <p>10. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u zdravstvenoj zaštiti (medicina/stomatologija) – QM modeli u zdravstvenoj zaštiti</p> <p><u>IMPROVING EFFICIENCY AND EFFECTIVENESS OF THE QALITY COMMISSION WORK IN HEALTH INSTITUTION DAY 1</u></p> <p><u>POBOLJŠANJE EFIKASNOSTI I EFEKTIVNOSTI RADA KOMISIJE ZA UNAPREĐENJE KVALITETA RADA ZDRAVSTVENE USTANOVE DAN 1</u></p> <p>1. BASE FOR ACTIVITIES OF COMMISSION TO IMPROVE THE QUALITY OF THE HEALTH INSTITUTION, (PODLOGE ZA RAD KOMISIJE ZA UNAPREĐENJE KVALITETA RADA ZDRAVSTVENE USTANOVE), Mr. Dr. med Vesna Reljic Curic,</p> <p>2. BASE FOR ACTIVITIES OF COMMISSION TO IMPROVE THE QUALITY OF THE HEALTH INSTITUTION, (PODLOGE ZA POBOLJŠANJE EFIKASNOSTI I EFEKTIVNOSTI RADA KOMISIJE), Mr. Zoran Pendic, dipl. eng.,</p> <p>3. BASE FOR ACTIVITIES OF COMMISSION TO IMPROVE THE QUALITY OF THE HEALTH INSTITUTION, (PODLOGE ZA POBOLJŠANJE EFIKASNOSTI I EFEKTIVNOSTI RADA KOMISIJE), Prof. Dr. Marko Kontic,,</p> <p>4. BASE FOR ACTIVITIES OF COMMISSION TO IMPROVE THE QUALITY OF THE HEALTH INSTITUTION, (PODLOGE ZA POBOLJŠANJE EFIKASNOSTI I EFEKTIVNOSTI RADA KOMISIJE), Prof. Dr. Ljiljana Vujotic,</p> <p>5. QUALITY OF HEALTH CARE, (KVALITET U ZDRAVSTVENOJ ZAŠTITI), Prof. Dr. Branislav Donfrid,</p> <p>6. MONITORING TOOLS: THE LEVEL OF HEALTH CARE PROFESSIONALS, A MEDICAL INSTITUTION, THE LEVEL OF TOTAL SERVICES/WORKSHOP, (ALATI ZA NADZOR: NIVO ZDRAVSTVENOG OSOBLJA, NIVO ZDRAVSTVENE USTANOVE, NIVO UKUPNIH USLUGA) – all lecturers,</p>

The 11th ICQ 2014 CONFERENCE PROGRAM, Belgrade, Serbia**Date:** 13th June, 2014 / Friday**Place:** KCS, Belgrade, Koste Todorovica 4**Registration:** 8:00 – 18:00 - Registration desk

Time	Amphitheater of the Department of Neurosurgery
09:00-18:00	<p>The 10th Annual Conference UASQ STC for quality improvement in health care (medical / dental) - QM models in health care will be held:</p> <p>10. Godišnja konferencija JUSK NTK za unapređenje kvaliteta u zdravstvenoj zaštiti (medicina/stomatologija) – QM modeli u zdravstvenoj zaštiti</p> <p><u>IMPROVING EFFICIENCY AND EFFECTIVENESS OF THE QALITY COMMISSION WORK IN HEALTH INSTITUTION DAY 2</u></p> <p><u>POBOLJŠANJE EFIKASNOSTI I EFEKTIVNOSTI RADA KOMISIJE ZA UNAPREĐENJE KVALITETA RADA ZDRAVSTVENE USTANOVE DAN 2</u></p> <p>1. MULTILEVEL METRICS FOR QUALITY ASSESSMENT PROCESSES / SERVICES IN A HEALTH INSTITUTION, (VIŠENIVOSKA METRIKA ZA OCENJIVANJE KVALITETA PROCESA / USLUGA U ZDRAVSTVENOJ USTANOVİ), Dr. med Sanja Pendić Polak,</p> <p>2. PROCEDURE: CREATING DOCUMENTS, (PROCEDURA: IZRADA DOKUMENATA), Prim. Dr. Milovanka Jancev,</p> <p>3. PROCEDURE: INTERNAL AUDIT, (PROCEDURA: INTERNA PROVERA), Prim. Dr. Biljana Jakovljević,</p> <p>4. PROCEDURE: CORRECTIVE / PREVENTIVE MEASURES, (PROCEDURA: KOREKTIVNE / PREVENTIVNE MERE), Mr. Zoran Pendić dipl. eng.,</p> <p>5. PROCEDURE: CONTINUOUS EDUCATION, (PROCEDURA: KONTINUALNA EDUKACIJA), Prof. Dr. Ljiljana Vujošić,</p> <p>6. PREPARATION OF WORK PROCEDURE OF THE QALITY COMMISSION; INTERNAL AUDIT - EXAMPLES OF RECORDS, CORRECTIVE AND PREVENTIVE MEASUERES-WORKSHOP, (IZRADA DOKUMENATA – Primer izrade poslovnika o radu Komisije; INTERNA PROVERA – Primeri zapisa, KOREKTIVNE-PREVENTIVNE MERE – Primeri zapisa; PRAKTIČNI PRIMERI PROVERA IZ PRAKSE), - all lecturers</p>

